

City of Memphis – Purchase of Symantec License Renewal  
**RFQ # SAIC CoM 2016 –MC R177386 RFP Questions**

	<u>RFP Section</u>	QUESTION	Response
1.		Please provide the Proof of purchase such as renewal ID, Symantec Agreement number and/or certificate number.	Certificate B9841145093/Renewal ID RNW510-418-444
2.		There were only 4,600 on the renewal ID's provided. Do you have POP for the remaining 600 or did you want these to be new?	Please refer to the posted addendum.
3.		The renewal quantity requested for the Symantec EndPoint Protection is 5,200. Per my Symantec – the renewal quantity is 4,600. Please clarify the quantity.	Please refer to the posted addendum.
4.		What is the current Symantec Certificate number for this renewal?	Refer to #1